



3627

AMENDMENT TRANSMITTAL LETTER

Docket No.
1248-0580PApplication No.
10/083,409-Conf. #7393Filing Date
February 27, 2002Examiner
Asfand SheikhArt Unit
3627

Applicant(s): Masaya NAGATA

Invention: SERVICE MANAGEMENT METHOD, SERVICE MANAGEMENT APPARATUS, SERVICE
MANAGEMENT NETWORK SYSTEM, SERVICE MANAGEMENT PROGRAM, AND
COMPUTER PROGRAM PRODUCT STORING THE SERVICE MANAGEMENT PROGRAMMS Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated and is transmitted as shown below.

CLAIMS AS AMENDED					
	Claims Remaining After Amendment	Highest Number Previously Paid	Number Extra Claims Present	Rate	
Total Claims	5	- 20 =	0	x 50.00	0.00
Independent Claims	2	- 3 =	0	x 210.00	0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					
Other fee (please specify):					
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT:					0.00

☒ Large Entity☐ Small Entity☒ No additional fee is required for this amendment.☐ Please charge Deposit Account No. _____ in the amount of \$ _____.
A duplicate copy of this sheet is enclosed.☐ A check in the amount of \$ _____ is enclosed.☐ Payment by credit card. Form PTO-2038 is attached.☒ The Director is hereby authorized to charge and credit Deposit Account No. 02-2448
as described below. A duplicate copy of this sheet is enclosed.☒ Credit any overpayment.☒ Charge any additional filing or application processing fees required under 37 CFR 1.16 and 1.17.Michael R. Cammarata
Attorney Reg. No.: 39,491

Dated: April 28, 2008

BIRCH, STEWART, KOLASCH & BIRCH, LLP
8110 Gatehouse Road
Suite 100 East
P.O. Box 747
Falls Church, Virginia 22040-0747
(703) 205-8000



Docket No.: 1248-0580P
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Masaya NAGATA

Application No.: 10/083,409

Confirmation No.: 7393

Filed: February 27, 2002

Art Unit: 3627

For: SERVICE MANAGEMENT METHOD,
SERVICE MANAGEMENT APPARATUS,
SERVICE MANAGEMENT NETWORK
SYSTEM, SERVICE MANAGEMENT
PROGRAM, AND COMPUTER PROGRAM
PRODUCT STORING THE SERVICE
MANAGEMENT PROGRAM

Examiner: Asfand M. Sheikh

AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION

MS Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

INTRODUCTORY COMMENTS

In response to the Office Action dated January 28, 2008, please amend the above-identified U.S. patent application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 4 of this paper.